

Product Capability Register

Key										
1	OEM relationship	OEM accredited for the supply of spare parts. ASC will be able to effect a supply chain and full parts sourcing capability is in place. Supply repair, technical documentation and engineering skills available in house. ASC may be able to leverage residual OEM warranty on these parts.								
2	Primary OEMs	OEM product that ASC will be able to effect a supply chain, and with whom full parts sourcing capability is in place. Supply repair, technical documentation and engineering skills are available in house. ASC may be able to leverage residual OEM warranty on these parts.								
3	Secondary OEMs	A product for which ASC will normally be able to obtain parts and effect a supply. There may be a lead time to introduce service capability for such products in order to implement full supply chain and technical documentation.								
	Not applicable	OEM not operating in this market								
	OEM Code	Desktop	Server	Notebooks	Mid range	Mainframe	Peripherals	Printers	Retail	
3COM	3CO						2			
Acer	ACE	2	2	2						
APC	APC						2			
Apple	APP	2		2						
Brother	BRO						2	1		
Canon	CAN						2	2		
Cisco	CIS				3					
Citizen	CTZ							2		
Dell	DEL	2	2	2			2	2		
DEC	DEC	2	2		2	2	2	2		
Eizo	EZO						2			
Epson	EPS							2	2	
EMC	EMC				3					
Fujitsu	FUJ	2	2	2			2	3	2	
Fujitsu Siemens	FSC	1	2	1	3		2	2		
HDD (all OEM)	HDD	2	2	2	2	2			2	
Hewlett Packard	HEP	1	1	1	1	1	1	1	2	
IBM	IBM	2	2	2	2	2	2	2	2	
Iiyama	IYI						2			
Intel	INT						2			
Kingston	KTN						2			
Kyocera	KYO						2	1		
Konica Minolta	KIN						2	2		
Lexmark	LEX							1		
Lenovo	LEN	2	2	2						
NCR	NCR								3	
NEC	NEC	3	3	3			3			
OKI	OKI							2		
Olivetti	OLI	2						2	2	
Packard Bell	PAB	2	2	2			2			
Panasonic	PAN						2	2		
Philips	PHI						2			
Seagate	SEA						2			
Siemens	SIEM	2	2	2			2		3	
Sony	SON			1			2			
Sun	SUN	2	2		2		2			
Symbol	SYM								2	
Tally Genicom	TAL							2		
ToshibaTEC	TOT							2	2	
Toshiba	TOS	2		2						
Wincor Nixdorf	WIN							3	3	
Xerox	XER						3	1		
Zebra	ZEBR							2		

Please note: This table is to be used for general guidance only and is not an exhaustive list of manufacturers supported. Check with Technical Management for details of Acal Supply Chains support capability for a specific OEM product.